

Refund & Return Policy

GAWPL – Givanamrit Wellness Private Limited

Last Updated: [Date]

Thank you for shopping with GAWPL (Givanamrit Wellness Private Limited).

We value your satisfaction and aim to provide high-quality herbal and wellness products.

This Refund & Return Policy explains when and how returns or refunds can be requested.

Return Policy

Customers can request a return within 7 days from the date of delivery.

Return is applicable only if:

Wrong product has been delivered

Product is expired

Product is damaged during transit (with proof at the time of opening)

Non-Returnable Items

The following items cannot be returned under any circumstances:

Opened product

Used product

Unsealed packaging

Broken, damaged, or torn packaging caused after delivery

Products with tampered safety seal

Products purchased during offers, discounts, or schemes

□ Note:

Toota hua (broken), damaged, or khula hua (opened) product return □□□□ □□□□.

Refund Policy

Refund will be processed only if:

Return request is approved after inspection

Returned product is unused, sealed & in original condition

Refund Process

Refund will be issued to the original payment method (bank/UPI)

Refund may take 7 to 10 working days after approval

Replacement Option

If the product is found faulty or wrong, replacement will be provided depending on availability.

Return Procedure

To request a return, contact us with:

Order ID

Product photo and video (unboxing if possible)

Reason for return

□ Email: givanamritwellnesspvtlt@gmail.com

□ Mobile / WhatsApp: 9135949470

Welcome to GAWPL – Givanamrit Wellness Private Limited (Herbal Products & Network Marketing Business).

We value your trust and are committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your personal information when you interact with our website, mobile app, services, and business network.

Information We Collect

We may collect the following information:

Personal Information

Full Name

Phone / WhatsApp Number

Email Address

Date of Birth

Gender (optional)

Address & PIN Code

Identity Verification (Aadhar / PAN) – Only for distributor KYC

Bank Account Details (for commission payouts)

Business / Transaction Details

Order & payment history

Sales & commission reports

Delivery information

Technical Data

Device type & browser information

IP address & usage analytics

Cookies and session data

Purpose of Collecting Information

We use your information to:

Register customers and distributors

Verify identity & process commissions

Deliver products & manage logistics

Provide customer support & business training

Contact you regarding business updates & promotions

Improve digital services and security monitoring

Information Sharing Policy

We do not sell, trade, or rent your personal information.

We share limited data only with:

Courier & delivery partners

Bank & payment service providers

Legally authorized government bodies (only if required)

All partners follow strict data safety guidelines.

Data Protection & Security

We use advanced security standards and encrypted systems to protect your information from:

Unauthorized access

Data theft

Fraud or misuse

Cookies

We may use cookies for:

Faster login experience

Website traffic analytics

Enhancing performance & personalization

You may disable cookies anytime in browser settings.

Your Rights as a User

You can request anytime to:

Access or update your data

Delete or deactivate account

Stop receiving promotional messages

Report misuse or complaints

To contact us:

☐ Email: givanamritwellnesspvtlt@gmail.com

☐ Mobile / WhatsApp: 9135949470

Children's Privacy

We do not collect data from individuals under 18 years knowingly. If found, the information will be removed immediately.

Changes to this Privacy Policy

GAWPL (Givanamrit Wellness Private Limited) may update this policy when required. Revised policies will be posted with an updated date.

Company Contact Details

GAWPL – Givanamrit Wellness Private Limited

[Add Complete Office Address]

[Website URL – If applicable]

☐ Email: givanamritwellnesspvtlt@gmail.com

☐ Mobile: 9135949470